

WELCOME INFORMATION HOTEL ERATO

Wifi Password: eratoshotels

Info for your Room: Reception is operated daily from 08:00 am until 23:00 pm (reception & bar). In emergency and after 11 p.m., please contact us at **0030 2810 761277**

- By leaving your room, please switch off all lights, A/C and electrical appliances and if the weather is windy, please make sure that the balcony door is closed.
- Room keys should be always kept at the reception desk in case guests are leaving from the hotel. Lost keys will be charged. In case of staying out of the hotel after 23:00 pm, make sure that you have your room key with you as reception will be closed by that time.
- Smoking is allowed only on balconies, not in the rooms.

Safe Deposit Box: We recommend using a safety box. The hotel is not responsible for any valuable or money which is kept in the room, outside the safety box.

Air Condition: You can turn it on with remote control but first make sure that all doors and windows are closed. Air conditions in the rooms must be set on 25 Celsius cooling mode. Don't make any changes. Please turn it off when you are leaving the room.

Food (breakfast-dinner): Please pay attention the opening time of buffet breakfast or dinner (reception desk)

- Snack Bar serves daily, Greek specialties and variety of snacks and drinks.
- It is not allowed to take food from buffet (breakfast or dinner) to the room.
- **Early Breakfast:** In case of an early departure, Early Breakfast can be arranged for you. Please inform the reception desk one day before until 18:00 p.m.

Swimming pool: do not forget that a shower is always necessary before diving into the pool. Also please check the pool rules on the pool info board.

- we offer you free of charge sunbeds in our hotel. Drinks like water etc. or food to be ordered from the snack bar.
- Reserving for long time sunbeds without being there, towels or personal items will be removed safely. Ask at the bar or reception.

Bed linen / Towels: Change of bed linen every 3 days and towels every 2days. Towels from the room are not for the sunbeds at the pool or for use at the beach.

Waste of water:

- don't waste water more than it is needed. Crete is an island where rain during wintertime is not enough to cover the water needs of local citizens and guests in total. Please save water.
- Water from the tap is not drinkable

Emergency: In case of an emergency (accident or fire, earthquake etc.), stay calm and do not panic. Contact the Reception as soon as possible and remember to close the door when leaving your room.

- **Medical assistance** is available 24 hours a day. If you require a doctor's attendance, please contact the reception.

Departure: Check-out time is at 11:00 a.m. Please make sure that you have paid your extras and have returned your room key to the reception desk. In case of a late departure, we offer shower possibility.

Entertainment – leisure: more information at reception or info board

- ✓ Rent a car / bike or book with us an excursion of your wish at reasonable prices and offers.
- ✓ BBQ CRETAN NIGHT. every Thursday: Do not miss to make your reservation for our Cretan Greek Night (Grill and live local music dancing show). You will spend an unforgettable dancing evening.

Help us to save energy and water. Respect the environment.